

2nd Quarter - 2014

SAGE 500 ERP NEWSLETTER



5 Reasons to Upgrade to Sage 500 ERP 2014

With the release of Sage 500 ERP 2014, your ERP software got a nice boost from new features and overall system enhancements. If you haven't had a chance to take a closer look, we've summarized what we think are the top 5 reasons to consider an upgrade to 2014.

1. Reverse Payments in A/P

In previous versions, reversing a payment or memo was a time-consuming, multi-step process. But with the 2014 release, Sage 500 ERP introduces **Reverse Applications** which simplifies and reduces the steps to reverse payments, memos, or finance charges applied incorrectly or to the wrong invoice.

2. EFT Payment Processing

Sage 500 ERP now provides you with the speed, convenience, and benefits of electronic funds transfer (EFT). Leveraging the [Sage Payment Solutions](#) network, you can process cash receipts as well as business-to-business and e-commerce payments electronically. When compared to the old-fashioned way of sending an invoice and waiting for a paper check, EFT is faster, reduces days-sales-outstanding, and eliminates the processing costs of handling paper documents and checks.

3. Better Inventory Management

[Sage Inventory Advisor](#) will change the way you manage inventory. This new cloud-based service for Sage 500 ERP continuously

monitors and analyzes your local Sage ERP inventory data to provide improved forecasting and optimal replenishment recommendations. Sage Inventory Advisor helps you reduce excess inventory and lower carrying costs while eliminating stock-outs.

4. Sales Order and Shipping Improvements

With Sage 500 ERP 2014, sales order and shipping numbers are now visible and accessible in the screens, tasks, and documents you'd expect to find them most. That means your staff has quick and easy access to the information they need without interrupting their normal workflow or having to print additional reports and launch extra screens.

5. Expanded Email Fields

Thanks to [suggestions from customers](#) like you, the **Expanded Email Field** in Sage 500 ERP 2014 complies with the industry-standard of 255 characters. This accommodates much longer email addresses than the previous 40-character limit. It also prevents you from having to track customer email addresses outside the system which can result in errors.

Ready to Upgrade?

[Contact us](#) if you need assistance or if you have any questions about upgrading from your current version to Sage 500 ERP 2014.

Or click below to request a copy of the 42-page customer upgrade guide.



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ABOUT US

Enhance your current system. We'll assist you in selecting, implementing, and supporting your accounting and management information solution with the latest in IT hardware and software.

Extend your IT footprint. We provide a range of IT solutions including ERP and accounting software, systems and network integration, Internet/Intranet applications, custom application development, e-commerce, and Business Intelligence reporting.

Evolve as technology progresses. We research and test new technologies so that you stay current with the latest solutions.



UPGRADE GUIDE: SAGE 500 ERP 2014

[Email Us](#) for a copy of the Sage 500 ERP 2014 **Customer Upgrade Guide** with detailed information about enhancements and upgrade preparations.

Sage 500 ERP News & Updates

What Versions of Sage 500 ERP Are Currently Supported?

In accordance with their software support policy, Sage regularly retires support of older versions of Sage 500 ERP in order to focus on delivering higher quality support for the latest product releases.

The currently supported versions of Sage 500 ERP include Version **7.4**, Version **2013**, and the current Version **2014**.

Refer to the table below for a more detailed list of currently supported versions of Sage 500 ERP along with their planned end-of-support dates.

Be sure to contact us if you need help with a version that has been retired by Sage or if you'd like help with an upgrade.

Sage 500 ERP	2014	2013	7.4
Release Date	Dec 2013	Nov 2012	June 2011
Web based and phone support (End Date)	YES	9/30/2016	9/30/2015
Year End updates (AP and Electronic Reporting)	YES	9/30/2015	9/30/2014
Product Updates (formerly Monthly Updates)	YES	9/30/2015*	9/30/2014*
Hot Fixes (End Date)	YES	9/30/2015**	9/30/2014**
Online support knowledgebase	YES	YES	YES

*Sage reserves the right to determine if and when Product Updates will be issued.

**Sage reserves the right to determine if and when Hot Fixes will be issued.

WINDOWS XP NO LONGER SUPPORTED

As of **April 8th, 2014** Microsoft officially ended support for their Microsoft Windows XP operating system which was originally introduced over 12 years ago. For details, go to:

<http://windows.microsoft.com/eos>

What does this mean for Sage 500 Customers?

Sage will also stop supporting Sage 500 ERP on computers using Windows XP.

Please note that Sage 500 ERP Version 2014 is **not** compatible with computers running Windows XP. Also, any future product updates for existing Sage 500 ERP versions will not be compatible with Windows XP.

[Contact us](#) for more information or to begin planning an upgrade if you are still running Sage 500 on Windows XP.

YOU'RE INVITED!

Customer Appreciation Dinner

Sage Summit is fast approaching and the team at RKL eSolutions is excited to host you at The Mandalay Bay.

We would like to extend a warm welcome and invitation to join us for our Customer Appreciation Dinner:

Where: Smith and Wollensky (On the Strip)

When: Wednesday, July 30th at 7:00 PM.

[RSVP Today! >>>](#)

[Click here](#) for additional tips to maximize your investment and time throughout the event. Browse through the [session catalog](#) and use the "Edit My Agenda" tool to filter out specific products and topics.



717.735.9109

Lancaster, PA

Boston, MA

King William, VA

Wyomissing, PA

York, PA