Welcome to Connections, our Customer Day focused on enhancing your Sage experience. You will have the opportunity to learn tips and tricks, view what's ahead, and explore how connected solutions in the Sage ecosystem can streamline your critical business processes. The event will deliver rich content, meaningful networking, expert mentoring, and product knowledge – a must attend event for thought leadership, inspiration, and learning.

## Today's Agenda with CPE Sessions Highlighted

**11:00 a.m. – 11:45 a.m. Arrival, Registration and Exhibitor Showcase Opens**
**11:45 a.m.**             **Buffet Lunch Begins**
**12:00 p.m.**             **Welcome & Introductions**
**12:10 p.m.**             **Keynote Presentation: Inspector Gadget Talks Technology** *(1 hour, PD)*
                          **Presented by David Cieslak**

David Cieslak is a leading accounting technologist and Chief Cloud Officer at RKL eSolutions. He is responsible for helping companies grow strategically with cloud-based solutions and industry-specific service expertise. In the keynote, "Inspector Gadget" will educate and entertain the audience on ways to effectively leverage the latest technology in their personal and professional lives.

**1:15 p.m. – 2:00 p.m. Breakout Session 1**

### Option 1: Tips and Tricks for Sage 100 *(1 hour CPE, CS&A)*

Learn about new software functionality and acquire new skills to get the most out of your Sage 100 investment. Attend this session for classroom training presented by Certified Sage 100 Consultants. Upon completing this session, participants will:

- Improve navigational usage of Sage 100.
- Access data quicker and learn how to use analytics to facilitate better decision-making throughout the organization.
- Improve operational efficiency, eliminate manual processes, and increase transactional precision and performance.
- Leverage modern technology by learning and implementing new features

### Option 2: Tips, Tricks and What's New in Sage 500 *(1 hour CPE, CS&A)*

Learn about new software functionality and acquire new skills to get the most out of your Sage 500 investment. Attend this session for classroom training presented by Certified Sage 500 Consultants. Upon completing this session, participants will:

- Improve navigational usage of Sage 500
- Access data quicker and learn how to use analytics to facilitate better decision-making throughout the organization.
- Improve operational efficiency, eliminate manual processes, and increase transactional precision and performance.
- Leverage modern technology by learning and implementing new features

**Option 3: Sage Intelligence Tips & Tricks** *(1 hour CPE, CS&A)*

Learn about new software functionality and acquire new skills to get the most out of your Sage Intelligence investment. Attend this session for classroom training presented by a Certified Sage Intelligence Consultant. Participants will learn to:

- Improve navigational usage of Sage Intelligence Reporting.
- Access data quicker and learn how to use analytics to facilitate better decision-making throughout the organization.
- Prepare and personalize financial reports
- Publish and distribute financial reports.

**2:15 p.m. – 3:00 p.m. Breakout Session 2**

**Option 1: The Road Ahead – Sage 100**

The Sage 100 Road Ahead presentation provides a glimpse of the product development goals and new features that are coming to Sage 100 and Sage 100cloud.

**Option 2: SQL Tuning Tips & Tricks – Sage 500**

Improve performance and scalability by learning how to optimize your systems infrastructure. Specific technical topics include:

- Windows Server environment settings
- SQL Server Default settings and best practices based on your configuration
- Virtualization setting considerations
- SQL Server Service account best practices
- Collecting and Monitoring Baseline information

**Option 3: Sage Enterprise Intelligence Tips & Tricks** *(1 hour CPE, CS&A)*

Maximize your investment in Sage Enterprise Intelligence by learning new skills and techniques for data analytics and report generation. The classroom training is led by a Certified Sage Enterprise Intelligence Trainer. Participants will learn to:

- Create business analytics pivot tables for better decision-making.
- Schedule and publish reports for key users.

**3:15 p.m. – 3:55 p.m. Sponsor Breakout Session 1** (Refer to Sponsor Information for solution details)

**Option 1: Learn about Sage Business Cloud: Sage Intacct**

**Option 2: Automate Your Entire AP Process with AvidXchange**

**Option 3: Sales Tax Compliance Done Right with Avalara**

**4:15 p.m. –4:55 p.m. Sponsor Breakout Session 2** (Refer to Sponsor Information for solution details)

**Option 1: Learn about Sage Business Cloud: Sage Intacct**

**Option 2: Automate Your Entire AP Process with AvidXchange**

**Option 3: Put an End to Inefficient Planning Cycles with Adaptive Insights**

**5:00 p.m. – 7:00 p.m. Reception, Networking and Dinner**

In accordance with the standards of the National Registry of CPE Sponsors, participants may earn up to 3 CPE credits in the Computer Software & Applications and Professional Development fields of study, based on a 50-minute hour.

**Prerequisites**: *None*
**Who Should Attend**: *Sage Software Customers & Prospects– Sage 100, Sage X3, Sage 500*
**Advanced Preparation**: *None*
**Program Level**: *Basic*
**Delivery Method**: *Group-Live*

**NASBA Approved**
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# SPONSORS

**Sage Intacct** - Sage Intacct is a true, multi-tenant cloud application for financial management professionals. Recognized as a leader among its competitors by G2Crowd and endorsed by the AICPA, Sage Intacct delivers financial accounting software that transforms organizations with real-time business reporting visibility and mobile, web-based accessibility anywhere, anytime.

**Adaptive Insights** - Adaptive Insights, a Workday company, is powering a new generation of business planning. Driving business agility in a fast-moving world, the Adaptive Insights Business Planning Cloud leads the way for people in companies to collaborate, gain insights, and make smarter decisions faster. Adaptive Insights integrates with all Sage Software platforms.

**Avalara** - offers cloud-based sales and use tax management solutions. Avalara's end-to-end solutions seamlessly integrate with all Sage Business Management solutions, accounting, ecommerce, and retail POS systems, providing accurate sales and use tax calculation, painless exemption certificate management, and effortless filing and remittance.

**AvidXchange™** - revolutionizes the way companies pay their bills. Serving more than 5,500 clients throughout North America, AvidXchange is an industry leader in automating invoice and payment processes for midmarket companies spanning multiple industries. AvidXchange's invoice and payment automation software streamlines the entire accounts payable process for enhanced reporting, optimal spending, and better budgeting for your entire organization.

**Delphia Consulting** – helps employers drive employee engagement and achieve organizational objectives with a comprehensive selection of HR and Payroll software and services delivered by a team of experts. Our solutions track goals and OKRs, inform decision making with people analytics, and manage the entire employee life cycle with paperless self-service – from recruiting, onboarding, and performance management to retirement.

**EVS** - founded in 2001 by an innovative team of warehouse management and supply chain technology experts. In 2016, this team set out to reimagine WMS, bringing modern design and a powerful platform to increase visibility and velocity in their customers' supply chain operations. EVS serves hundreds of customers in industries that include manufacturing, food and beverage, life sciences, chemicals, biotech, electronics and distribution organizations.

**Paya, Inc.** - provides simple, secure technology options enabling businesses to accept payments, get paid faster and increase efficiency. Paya's seamless payments platform delivers easy-to-use technology to support every stage of a business' growth, today and tomorrow. With more than 100,000 clients and two decades of payments processing, Paya offers adaptive solutions and technology expertise and is dedicated to driving the success of partners and customers. Paya is a GTCR backed company headquartered in Reston, VA, with offices in Atlanta, GA, and Fort Walton Beach, FL.

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